Department

	Calls for Service				Responses	
Incident Type	Dispatch	% of Total	Outcome	% of Total	Aid Given	Aid Rec'd
Fire	2,665	8.00	679	2.08	787	748
Structure	1,819		154		466	433
Grass, Trash, Other	703		439		287	273
Vehicle	143		86		34	42
Overpressure Rupture	0	0.00	18	0.06	0	0
EMS	28,953	86.91	25,931	79.39	1,243	1,860
Medical Assists	422		343		7	19
EMS	28,531		24,476		1,236	1,841
MV with Injuries	0		1,112		0	0
Rescue	199	0.60	97	0.30	159	89
Search	0		3		0	0
Extrication	0		20		0	0
Rescue	199		74		159	89
Hazardous Condition	601	1.80	671	2.05	15	64
Service Call	894	2.68	1,225	3.75	111	145
Good Intent	0	0.00	2,955	9.05	0	0
False Alarm	0	0.00	1,065	3.26	0	0
Special Weather	0	0.00	2	0.01	0	0
Special Service	0	0.00	18	0.06	0	0
TOTAL	*33,312*	*100.00*	*32,661*	*100.00*	*2,315*	*2,906*

Dispatch - incidents dispatched in CV and by CV units (Aid Given & Received) 260312

Outcome - incidents CV units responded to in and out of CV (Aid Given)

Aid Given - unit requests outside CV of CV units

Aid Received - unit requests in CV of non-CV units

Changes by Year

Calendar Year	Total CFS	% Diff. (+)	Cum % Diff	Comp to 2013
2025	32,661	4.7	73.9	99.4
2024	31,190	5.9	69.2	90.5
2023	29,466	-7.1	63.3	79.9
2022	31,711	10.2	70.4	93.6
2021	28,774	25.4	60.2	75.7
2020	22,949	1.1	34.8	40.1
2019	22,700	5.5	33.7	38.6
2018	21,514	0.3	28.2	31.4
2017	21,445	7.8	27.9	30.9
2016	19,892	4.7	20.1	21.5
2015	18,998	6.6	15.4	16.0
2014	17,825	8.8	8.8	
2013	16,377			

Unit Responses

Fire Company and Ambulance

Unit	# of Calls	Monthly Ave.	Daily Ave.
B51	403	33.58	1.10
B52	246	20.50	0.67
BLS57	818	68.17	2.24
BR56	35	2.92	0.10
BR59	21	1.75	0.06
CREW1	15	1.25	0.04
E51	6,164	513.67	16.89
E52	1,992	166.00	5.46
E54	1,833	152.75	5.02
E55	4,349	362.42	11.92
E56	1,381	115.08	3.78
E57	2,502	208.50	6.85
E58	1,516	126.33	4.15
E59	2,421	201.75	6.63
E60	1,082	90.17	2.96
E61	1,199	99.92	3.28
E62	1,976	164.67	5.41
EMS1	56	4.67	0.15
M38	2,362	196.83	6.47
M39	2,405	200.42	6.59
M51	4,332	361.00	11.87
M52	3,373	281.08	9.24
M53	3,581	298.42	9.81
M54	3,401	283.42	9.32
M55	3,383	281.92	9.27
M56	2,422	201.83	6.64
M57	3,334	277.83	9.13
M60	2,296	191.33	6.29
M62	58	4.83	0.16
M63	48	4.00	0.13
M64	83	6.92	0.23
SQ61	6,323	526.92	17.32
SQ62	2,574	214.50	7.05
SQ63	1,759	146.58	4.82
T51	1,876	156.33	5.14
T57	650	54.17	1.78
USAR53	1,765	147.08	4.84
TOTAL	*74,034*	6,169.50	202.83

Measures

Metrics

Standard	% Met
ALS 1st Unit (Paramedic Unit)	86%
IAF (1 Engine, 4FF)	75%
ERF (1 Engine, 14FF)	73%
Standard: ALS 1st unit and IAF in 7 mins, Fire first 14 FF in 10 mins	

Fire Confinement*

	#	%
To Object	9	7.5%
To Room	5	4.2%
To Floor	1	0.8%
To Building	2	1.7%
Beyond Bldg	0	0.0%
Not Reported	103	85.8%

*of 120 reported

Ambulance Transport Service

Standard	% Met
ALS (AMB in 11:59)	95.4%
BLS (AMB in 19:59)	95.3%

*CV CFS only (AMB incl. 1 EMT & PM)

Fire Investigator Responses

Unit	Requests	
INV1	52	
INV2	49	
INV3	9	
TOTAL	*110*	

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