Department

	Calls for Service				Responses	
Incident Type	Dispatch	% of Total	Outcome	% of Total	Aid Given	Aid Rec'd
Fire	2385	8.02	635	2.16	729	799
Structure	186		143		465	339
Grass, Trash, Other	2,062		396		223	401
Vehicle	137		96		41	59
Overpressure Rupture	0	0.00	15	0.05	0	0
EMS	26,063	87.67	23,839	80.90	1,084	2,719
Medical Assists			7		8	20
EMS	26,063		22,862		779	2,290
MV with Injuries			970		297	409
Rescue	153	0.51	185	0.63	183	117
Search			0		0	0
Extrication			22		0	0
Rescue	153		163		183	117
Hazardous Condition	231	0.78	413	1.40	4	22
Service Call	898	3.02	860	2.92	20	79
Good Intent	0	0.00	2,578	8.75	0	0
False Alarm	0	0.00	923	3.13	0	0
Special Weather	0	0.00	2	0.01	0	0
Special Service	0	0.00	16	0.05	0	0
Incomplete	0	0.00	0	0.00	0	0
TOTAL	***29,730***	***100.00***	***29,466***	***100.00***	***2,020***	***3,736***

Dispatch - incidents dispatched in CV and by CV units (Aid Given & Received) 240523

Outcome - incidents CV units responded to in and out of CV (Aid Given)

Aid Given - unit requests outside CV of CV units

Aid Received - unit requests in CV of non-CV units

Changes by Year

Calendar Year	Total CFS	% Diff. (+)	Cum % Diff	Comp to 2013
2023	29,466	-7.1	63.3	79.9
2022	31,711	10.2	70.4	93.6
2021	28,774	25.4	60.2	75.7
2020	22,949	1.1	34.8	40.1
2019	22,700	5.5	33.7	38.6
2018	21,514	0.3	28.2	31.4
2017	21,445	7.8	27.9	30.9
2016	19,892	4.7	20.1	21.5
2015	18,998	6.6	15.4	16.0
2014	17,825	8.8	8.8	
2013	16,377			

Unit Responses

Fire Company and Ambulance

Unit	# of Calls	Monthly Ave.	Daily Ave.
B51	469	39.08	1.28
B52	269	22.42	0.74
BLS51	411	34.25	1.13
BLS52	78	6.50	0.21
BLS53	4	0.33	0.01
BLS54	594	49.50	1.63
BR56	23	1.92	0.06
E51	5,926	493.83	16.24
E52	2,417	201.42	6.62
E54	1,713	142.75	4.69
E55	4,594	382.83	12.59
E56	1,294	107.83	3.55
E57	2,361	196.75	6.47
E58	1,431	119.25	3.92
E59	2,389	199.08	6.55
E60	1,144	95.33	3.13
E61	441	36.75	1.21
EMS1	102	8.50	0.28
M38	2,668	222.33	7.31
M39	2,504	208.67	6.86
M51	3,961	330.08	10.85
M52	1,146	95.50	3.14
M53	3,757	313.08	10.29
M54	2,544	212.00	6.97
M55	3,653	304.42	10.01
M56	2,865	238.75	7.85
M57	3,569	297.42	9.78
M60	2,468	205.67	6.76
M62	10	0.83	0.03
M63	40	3.33	0.11
M64	23	1.92	0.06
SQ62	2,406	200.50	6.59
SQ63	1,341	111.75	3.67
SQ64	8	0.67	0.02
T51	1,823	151.92	4.99
T57	591	49.25	1.62
USAR53	2,161	180.08	5.92
TOTAL	***63,198***	5,266.50	173.15

Measures

Metrics

Standard	% Met
ALS 1st Unit (Paramedic Unit)	88.0%
IAF (1 Engine, 4FF)	75.0%
ERF (1 Engine, 14FF)	75.0%

Standard:
ALS 1st unit and IAF in 7 mins,
Fire first 14 FF in 10 mins

Fire Confinement*

	#	%
To Object	0	0.0%
To Room	7	4.2%
To Floor	1	0.6%
To Building	10	6.0%
Beyond Bldg	5	3.0%
Not Reported	145	86.3%

*of 168 reported

Ambulance Transport Service

Standard	% Met
ALS (AMB in 11:59)	93.4%
BLS (AMB in 19:59)	93.3%

*CV CFS only (AMB incl. 1 EMT & PM)

Fire Investigator Responses

Unit	Requests	%
P522	10	11.1%
P526	13	17.3%
P527	8	10.7%
P528	10	13.3%
P529	7	9.3%
P530	11	14.7%
P531	9	12.0%
P532	11	14.7%
P533	11	14.7%
TOTAL	***90***	***100.00***

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